



## Spruce Up Your Sprinkler!

The U.S. Environmental Protection Agency (EPA) offers tips that can help you save water and money by simply inspecting, connecting, directing, and selecting.

**Inspect.** Check your system for clogged, broken or missing sprinkler heads.

**Connect.** Examine points where the sprinkler heads connect to pipes or hoses. If you have large, wet areas, you could have a leak in your system.

**Direct.** Redirect sprinklers to apply water only to the landscape and not the pavement.

**Select.** An improperly scheduled irrigation controller can waste water. Select an EPA WaterSense® labeled controller to take the guesswork out of scheduling.

## Customer Service Centers

### Rockland and Orange Counties

162 Old Mill Road, West Nyack, NY 10994  
Office Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m.  
Email: [csny@veolia.com](mailto:csny@veolia.com) | Tel: 877.426.8969

### Westchester County

2525 Palmer Avenue, New Rochelle, NY 10801  
Office Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m.  
Email: [cswc@veolia.com](mailto:cswc@veolia.com) | Tel: 877.266.9101

### Forest Park and Heritage Hills

162 Old Mill Road, West Nyack, NY 10994  
Office Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m.  
Email: [csny@veolia.com](mailto:csny@veolia.com) | Tel: 877.426.8969

### Owego and Nichols

128 North Avenue, Owego, NY 13827  
Office Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m.  
Email: [cson@veolia.com](mailto:cson@veolia.com) | Tel: 800.694.7512

[f](#) VeoliaWaterNY [t](#) @VeoliaWaterNY

### North Jersey Bergen and Hudson Counties

69 Devoe Place, Hackensack, NJ 07601  
Office Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m.  
Email: [csnj@veolia.com](mailto:csnj@veolia.com) | Tel: 800.422.5987

[f](#) VeoliaWaterNJ [t](#) @VeoliaWaterNJ

### South Jersey

69 Devoe Place, Hackensack, NJ 07601  
Office Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m.  
Email: [cstr@veolia.com](mailto:cstr@veolia.com) | Tel: 877.565.1456

[f](#) VeoliaWaterSJ [t](#) @VeoliaWaterSJ

[mywater.veolia.us](http://mywater.veolia.us)

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**Waterways**  
July – September 2022



## Drinking Water Quality Information

Providing our customers with water that meets or surpasses the standards for safe drinking water is our top priority. Each year we produce a report that shows how your water quality compares to specific health and safety standards. These criteria are set by the United States Environmental Protection Agency (EPA), and state agencies like the New Jersey Department of Environmental Protection (NJDEP) and the New York State Department of Health (NYSDOH). The EPA, the NJDEP and the NYSDOH require water suppliers to prepare annual water quality reports (also known as Consumer Confidence Reports) and make them available to customers. To view your CCR, please visit <https://mywater.veolia.us/water-in-my-area/water-quality-reports/>. You can also call the customer service number on the back of this brochure to have a paper copy mailed to your home.



## Be Prepared When Storms Strike!

Prepare and organize for severe summer storms ahead of time! Having an emergency preparedness plan can ensure that you will be ready for any situation. As part of your plan, store extra tap water in food-grade storage containers which have been cleaned with soap and water. Seal the containers with the original tops. Place a “drinking water” label on the containers and include a storage date. Store in a cool, dry place, away from direct sunlight and areas near toxic substances such as gasoline or chemicals. Other storm supplies to keep on hand include nonperishable dry and canned food, battery powered weather radios, first aid kits, flashlights and extra batteries.

## Let's Stop Theft of Service

At about a penny a gallon, tap water is a great value. At Veolia we do our best to provide great service at a reasonable price. Unfortunately, “theft of service” drives up your water bill. This occurs when an individual, business, or municipality tampers with a water meter or a fire hydrant to avoid paying for water they use. Stealing water is a crime which raises costs for honest customers. In addition, illegal connections can create health and firefighting problems.

### Here are some examples of theft of service:

- Unmetered service or bypassing the meter
- Irrigation connection before the meter
- Unauthorized fire hydrant use

If you see someone other than a Veolia employee or a firefighter operating a fire hydrant, call us. If you have a question about your connection, contact us so we can provide guidance about the matter. Thanks for helping to stop theft of service.

