

Save Money, Save Water with Veolia Rebates

With Veolia rebates, you can conserve a precious resource and save even more money every time you replace an outdated water fixture or appliance with a new water-efficient model.

Did you know that toilets, showerheads and washing machines are the biggest water users in a home and can amount to 75% of indoor water use?

The rebate program includes a wide variety of WaterSense and ENERGY STAR® products to meet customer needs. **Significant rebates on indoor and outdoor products include \$100 on washing machines and toilets, \$15 for showerheads and \$50 for smart irrigation controllers.** By upgrading to more water-efficient devices, you'll continue to save with lower monthly bills. Since the program launched in Rockland and Orange counties in 2017, customers have redeemed more than 14,000 rebates.

Take advantage of Veolia's conservation program and immediately start saving water and money! To check eligibility and apply for your rebate, visit conserve.veolia.us.

conserve

SAVE TODAY. SAVE TOMORROW.

by **VEOLIA**

Customer Service Centers

☀️ 162 Old Mill Road
West Nyack, NY 10994
877-426-8969
csny@veolia.com

☀️ 2525 Palmer Avenue
New Rochelle, NY 10801
877-266-9101
cswc@veolia.com

☀️ 128 North Avenue
Owego, NY 13827
800-694-7512
cson@veolia.com

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Water Quality Information

Providing our customers with water that meets or surpasses the standards for safe drinking water is our top priority.

Each year, we produce a report that shows how your water quality compares to specific health and safety standards set by the United States Environmental Protection Agency (EPA), and state agencies, including the New York State Department of Health (NYSDOH).

The EPA and the NYSDOH require water suppliers to prepare annual water quality reports (also known as Consumer Confidence Reports) and make them available to customers.

To view your report, please visit mywater.veolia.us/new-york/water-in-my-area/water-quality-reports.

You can also call the customer service number on the back of this brochure to have a paper copy of your report mailed to your home.

A Monthly Bill Discount of Up to 25% Is Now Available

Veolia's Water Affordability Program is the first program in New York to offer eligible water utility customers a monthly bill discount. If you qualify, the discount will be applied to your meter facility charge, which can account for up to 25% of an average residential bill.

If you previously received assistance through the state's Low Income Household Water Assistance Program (LIHWAP), you will automatically be enrolled until the company's annual recertification. You are also eligible for the program if, in the last 12 months, you have participated in another utility affordability program or received assistance through qualifying government programs, including Medicaid, SSI, SNAP and HEAP.

In addition to receiving a monthly bill discount, qualified customers will also:

- Get double the Veolia rebate amount when purchasing certain water-saving appliances.
- Receive a one-time waiver of the reconnection fee each year if their service is shut off due to nonpayment.

This program is administered by NJ SHARES. If you believe you qualify, please contact NJ SHARES:

- apply.njsharesgreen.org
- info@njshares.org
- (866) 657-4273

Visit mywater.veolia.us/nyaffordwater for more information and a complete list of qualifying government assistance programs.

Be Prepared When Storms Strike!

Severe weather can develop suddenly. Having an emergency plan helps keep you safe and ready for any situation. As part of your plan:

- Place extra tap water in food-grade storage containers that have been cleaned with soap and water.
- Seal the containers with the original tops, label them "drinking water" and include a storage date.
- Store in a cool, dry place, away from direct sunlight and toxic substances such as gasoline or chemicals.

Other storm supplies to keep on hand include nonperishable dry and canned food, battery powered weather radios, first aid kits, flashlights and extra batteries.

Tap Into Watershed Recreation!

Veolia customers can enjoy access to our watershed for fishing, hiking and birding from **April 15 - November 30**.

Members of our Watershed Recreation Program get seasonal passes to a variety of beautiful properties, including our Oradell, Woodcliff Lake, Lake Tappan and Lake DeForest reservoirs.

To learn more, visit mywater.veolia.us and enter "recreation" in the search bar.