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# Water Conservation Rebate Program For Residential Customers

For Purchase Dates: January 1, 2024 – December 31, 2024  
Applications must be received within 60 days of purchase date to be eligible.

## APPLICATION INSTRUCTIONS

1. Ensure you are an individually metered residential Veolia customer in Westchester.
2. Purchase and install qualifying product(s) from the list on page 2 of this application.
3. Review terms and conditions on page 2 of this application and sign the acceptance of terms below.
4. Submit this completed and signed application with the required supporting documents listed below:
  - A clear, legible copy of your itemized receipt/invoice showing purchase date, product description, manufacturer, model, quantity and purchase price.
  - A copy of your most recent Veolia bill showing account information.

**IMPORTANT:** Keep a copy of your entire submission for your records.

### Submit Online

conserve rebates.veolia.us

OR

### Submit by Mail

Veolia Rebate Processing Center  
Campaign Code: 22-68823  
P.O. Box 540144  
El Paso, TX 88554-0144

For faster processing of your rebate and rebate tracking, complete this rebate application online at conserve rebates.veolia.us.

## ACCOUNT HOLDER INFORMATION

14-digit Veolia Account #

Account Holder First Name

Account Holder Last Name

Street Address

Apt/Unit

City

State

ZIP Code

Phone

Email

## PURCHASE INFORMATION (See page 2 of this form for eligible products. All qualifying products must be listed separately.)

PRODUCT (e.g., Toilet/Showerhead)	MANUFACTURER	MODEL NUMBER*	DATE INSTALLED	PURCHASE PRICE (excluding taxes & shipping)
				\$
				\$
				\$
				\$
				\$
				\$
				\$
				\$
				\$
				\$

\*Model numbers can usually be located on the product, packaging or on EPA's WaterSense list online. Model numbers are **not** item numbers listed on your receipt.

## ACCEPTANCE OF TERMS

I certify that these toilet(s), showerhead(s), clothes washer, and/or irrigation controller were purchased new at retail price and not for resale. I agree that Veolia Water Westchester may verify the sale, delivery, and installation of the device(s). I understand that Veolia Water Westchester does not warrant any toilet, showerhead, clothes washer, rain barrel, and/or irrigation controller to be free of defects or warrant the quality of the workmanship, and that Veolia Water Westchester is not responsible for the suitability of the premises for toilet, showerhead, clothes washer, rain barrel, and/or irrigation controller installation. I further agree to hold harmless Veolia Water Westchester, its directors, officers, and employees against all loss, damages, expense, and liability resulting from the loss, destruction, or damage to property arising out of, or in any way connected to, the installation of the toilet(s), showerhead(s), clothes washer, and/or irrigation controller. I have read, understand, and agree to the terms and conditions of the rebate program, including "Terms & Conditions" and "Acceptance of Terms" sections on both pages of this application.

Customer Signature

Date



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## QUALIFYING PRODUCTS

PRODUCT	QUALIFYING CRITERIA	LIMIT PER ACCOUNT	REBATE AMOUNT*
<b>Clothes Washer</b>	ENERGY STAR® certified <sup>1</sup>	1	\$100
<b>Toilet(s)</b>	WaterSense <sup>2</sup>	3	\$100
<b>Irrigation Controller</b>	WaterSense <sup>2</sup>	1	\$50
<b>Showerhead(s)</b>	WaterSense <sup>2</sup>	3	\$15

1. View ENERGY STAR® certified clothes washers product list at [www.energystar.gov/productfinder/product/certified-clothes-washers/results](http://www.energystar.gov/productfinder/product/certified-clothes-washers/results)
2. View WaterSense product lists at [www.epa.gov/watersense/product-search](http://www.epa.gov/watersense/product-search)

## CUSTOMER SURVEY (optional, will not impact rebate eligibility)

### How did you find out about this program?

- Contractor     Retailer     Email     Friend/Family  
 Veolia bill insert     Veolia website     Twitter     Facebook  
 Other: \_\_\_\_\_

### If you replaced one or more toilets, please indicate approximately when the replaced product(s) was originally installed:

- Newer than 1994     1980–1994     1980 or older     Unknown

Did the replaced toilet have a leak?     Yes     No

Please indicate the number of people in your household: \_\_\_\_\_

## TERMS & CONDITIONS

\*Residential account holders will receive the payment in the form of a Veolia® Visa® Prepaid Card issued by MetaBank®, Member FDIC, pursuant to a license from Visa U.S.A. Inc. No cash access or recurring payments. Cards can be used everywhere Visa debit cards are accepted. Card valid for up to 6 months; unused funds will be forfeited at midnight EST the last day of the month of the valid thru date. Card terms and conditions apply.

All individually metered Veolia Water Westchester customers in Westchester county are eligible to apply. Rebate applications must be completed in full and are subject to verification and availability of funds. Please allow six (6) to eight (8) weeks after receipt of complete documentation for payment of approved rebates. Veolia Water Westchester does not warrant, endorse, or assume liability for the quality or performance of the installed equipment related to purchases under this program. Veolia Water Westchester reserves the right, at its sole and absolute discretion and at any time, to change any or all of the rebate program policy, or to cancel the rebate program without prior notice. Any information collected by Veolia may be used in accordance with its privacy policy (which can be found on [mywater.veolia.us](http://mywater.veolia.us)). Applicant must submit a copy of the sales receipt with the application. Customer shall be responsible for all taxes that may be imposed with respect to the rebate offer. This offer only applies to qualifying products purchased and installed from January 1, 2024 through December 31, 2024, or until rebate program funds are depleted, whichever comes first. Replacement toilets, showerheads and irrigation controllers must replace a non-WaterSense model. Replacement clothes washer must replace a non-ENERGY STAR® certified model. All rebate requests should be postmarked no later than 60 days after the purchase date. The most current version of the rebate application supersedes all previous versions. Incomplete applications cannot be processed and will be returned for additional information. Rebates will only be paid for up to the purchase price of the device(s). This does not include tax, shipping, or installation. Veolia Water Westchester is not responsible for lost items or delays in the mail, or any remittance delayed because of incorrect or incomplete applications. If your rebate has not been received after eight weeks or you have any questions, please contact the Customer Service Center at 844-618-6781.

Check this box if you would like to opt out of receiving notification of new opportunities or promotional materials. This will not affect your rebate eligibility.

Learn more about Veolia rebates at [conserve.veolia.us](http://conserve.veolia.us)